

# SET TOP BOX SCHEMES, TYPE, PRICE AND TERMS AND CONDITIONS

## a) Outright Purchase Scheme

The Company has the following three Set Top Box Schemes:

Sl.No.	Type of Set Top Box (STB) Make	MRP (Rs.)
1	Standard Definition - Skyworth	950
2	High Definition - Padget & KHY	1600
3	High Definition - OVT & Rurutek	1000
4	Hybrid - Aidooo	3068

### General Terms and Conditions:

1. The Company reserves the right to change the price of the STB from time to time.
2. The STB purchased under this scheme is inclusive of taxes.
3. The STB purchased under this scheme has a warranty of one year from the date of purchase.
4. The warranty becomes void if the STB is tampered with or damaged by the subscriber.
5. Ownership of the STB under this scheme vests with the subscriber.
6. Post-warranty repairs will be charged as per company rates.
7. Installation fee: Rs. 350 (exclusive of taxes); Activation fee: Rs. 100 (exclusive of taxes) per STB.
8. Relocation requests follow Regulation 14 of TRAI QoS Regulations, 2017.
9. Temporary suspension follows Regulation 12 of TRAI QoS Regulations, 2017.
10. Extra remote: Rs. 150/- (excluding taxes) per remote.

## b) Rental Scheme

Sl.No.	Type of Set Top Box (STB)	Monthly Rental (Rs.) / Security Deposit
1	Standard Definition	Rs. 75 / Refundable Security Deposit of Rs. 800
2	High Definition	Rs. 100 / Refundable Security Deposit of Rs. 1200

#### **General Terms and Conditions:**

1. Rental is payable for 3 years.
2. Monthly rental is exclusive of taxes.
3. After 3 years, the STB becomes the property of the subscriber except the smart/viewing card.
4. Until full payment, the STB remains company property.
5. The company will service the STB as per TRAI QoS Regulations, 2017.
6. After 3 years, repairs will be chargeable.
7. Installation fee: Rs. 350; Activation fee: Rs. 100 (exclusive of taxes).
8. Full security deposit refunded after 3 years without deductions.
9. If the STB is returned untampered within 3 years, the full security deposit is refunded.
10. Relocation and suspension follow TRAI Regulations (14 & 12).
11. Extra remote: Rs. 150/- (excluding taxes).

#### **c) Bhoomika cable Set Top Box Schemes**

The Company reserves the right to introduce other CPE schemes in accordance with the Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017. Subscribers will be informed as and when new schemes are introduced.

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